

ACCOMMODATION RULES – MASARYKOVA DORMITORY

I. CONDITIONS OF ACCOMMODATION

- 1) Guests shall be accommodated in the hotel/hostel based on the agreement on accommodation concluded in accordance with the provisions of Sections 2326 et seq. of Act No. 89/2012 Coll., the Civil Code, on the basis of which the hotel/hostel shall provide temporary accommodation to the accommodated person for an agreed period of time or for a period of time resulting from the purpose of accommodation in the facility designed for that, and the accommodated person (hereinafter also referred to as “Guest”) undertakes to pay to the accommodation provider for accommodation and services associated therewith within the period prescribed by these Accommodation Rules (hereinafter also referred to as “Agreement”).
- 2) The Agreement on Accommodation shall be always concluded in writing. For compliance with the form requirement, written confirmation of reservation order, completion of the registration card or making an entry in the house register is sufficient.
- 3) Rights and obligations of the parties to the agreement that are not expressly governed by the Agreement on Accommodation shall be governed by these Accommodation Rules and by the Price List of Services issued by the accommodation provider.
- 4) The hotel/hostel is entitled to terminate the Agreement on Accommodation by notice prior to expiration of the agreed period of time even without giving a period of notice, if the guest seriously breaches his/her obligations resulting from the Agreement, these Accommodations Rules or violates good manners in spite of being warned.

II. GENERAL RULES OF ACCOMMODATION

- 1) The guests are obliged to observe these Accommodation Rules.
- 2) The accommodation shall commence at 2 p.m. on the first day of accommodation and end at 10 a.m. on the last day of accommodation. Should the guest fail to leave the room by the specified time limit, an extra night shall be charged. Upon arrival to the hotel/hostel, the guest is obliged to present his/her identity card or passport. Services are provided to all interested persons without limitation, except that persons under 15 years of age can use services only if accompanied by a person over 18 years of age and persons between 15 and 18 years of age can use services only with the consent of their legal guardian.
- 3) In case the guest breaches any provisions of the Accommodation Rules, the hotel/hostel representatives may call the police or eject the guest out of the room even prior to expiration of the agreed period of accommodation in the hotel/hostel.
- 4) The price for accommodation and other services shall be paid upon arrival (unless otherwise agreed in advance).
- 5) The guest shall be issued a hotel card by the hotel/hostel. The guest is obliged to present this card if a hotel/hostel employee requests so in the course of the guest's stay in the hotel/hostel.
- 6) In extraordinary cases, the hotel/hostel may offer to the guest a type of accommodation other than the one agreed in the Agreement, but only at the same or higher category.
- 7) It is not allowed for a higher number of persons to stay in a room with a lower number of beds. Exceptions may be granted, upon agreement with the hotel/hostel, to children up to 6 years of age for a fee.
- 8) Dogs and other pets can be accommodated in the hotel/hostel only with the consent given by the hotel/hostel and for a fee (see Accommodation Price List) and providing the pet owner is responsible for the safe state of health of the pet and for possible damage caused by the pet.
- 9) The guest is obliged to behave, from 10:00 p.m. until 07:00 a.m., in a suitable manner so as not to disturb other people by making excessive noise.
- 10) The guests are forbidden to move furniture or equipment in the room and in the hotel/hostel premises, or to tamper with the electric network or any other installations in any manner. It is forbidden to make open fire or to tamper with fire extinguishers.
- 11) The guest is obliged to acquaint himself/herself with the safety rules and the evacuation plan in case of fire. This plan can be found in the corridor on each floor of the accommodation facility.
- 12) When leaving the room, the guest is obliged to close the windows, close the water cocks, switch off the lights and lock the door.
- 13) Smoking is prohibited in all premises of the hotel/hostel except for the premises earmarked for this purpose.
- 14) Visits to rooms have to be reported at the reception desk.
- 15) The guest shall behave in a manner so as not to cause groundless harm to freedom, life, health or property.

- 16) If the guest causes damage to the accommodation provider's property due to his/her behaviour, the guest shall be obliged to pay for such damage in the full extent.
- 17) The hotel/hostel shall not accommodate guests in the following cases:
 - Aggressive or noisy persons, persons causing conflicts and dangerous situations, persons showing signs of having consumed alcohol or having taken drugs or other addictive substances, persons behaving unsuitably, persons with low hygienic standards, persons obviously unfit for accommodation.
 - Persons that refuse to pay accommodation.
 - Persons that have weapons, knives, etc. (except for army personnel or police officers on duty).
 - Persons bothering other guests through unsuitable behaviour.
- 18) Recommendations of the hotel/hostel management:
 - a. Do not leave your luggage unattended.
 - b. Close and lock the room door even while staying in the room.
 - c. Do not leave your room key lying freely at the reception desk; always make sure to hand the key over to the reception desk clerk.
 - d. In case you notice anything strange or non-standard, please, contact the reception desk clerk.
 - e. Do not invite other people to your room and do not tell them the number of your room.
 - f. Use the hostel equipment thoughtfully.
- 19) Respect the operating hours of our services.

III. RESPONSIBILITY OF THE ACCOMMODATION PROVIDER FOR THE GUESTS' ITEMS

- 1) The guest has the right to place his/her valuables, money, jewellery, etc. in the safe.
- 2) The hotel/hostel is responsible for damage caused to items put away and/or brought in pursuant to the applicable legal regulations. The hotel/hostel is responsible for the items placed in the hotel/hostel safe by the guest up to the financial limit pursuant to the applicable regulations.
- 3) The hotel/hostel is entitled to refuse taking over money, jewellery or other valuables in case of dangerous items or items whose value or extent are excessive from the point of view of the hotel/hostel. These are, in particular, money or items with the value exceeding the amount of 100,000 CZK.
- 4) The hotel/hostel may request to be handed over the items that are to be taken into custody in a closed or sealed box/envelope. The guest is obliged to comply with such request of the hotel/hostel. The guest shall receive a written confirmation from the hotel's/hostel's reception desk confirming that the hotel/hostel took over the items into custody.
- 5) The compensation for damages caused to the accommodated person's items has to be claimed by the guest without unnecessary delay, no later than 15 days after he/she learned of the damage. The compensation for damages shall not be paid if the item was damaged by the guest himself/herself or by an accompanying person.
- 6) The accommodation provider's responsibility for damage caused to items put away or brought in shall be governed by the provisions of Sections 2945, 2946 et seq. of Act No. 89/2012 Coll., the Civil Code.

Other matters that are not regulated by these Accommodation Rules shall be resolved in accordance with the Civil Code, as amended.

www.masarykovakolej.cz

In Prague, on 1st August 2014

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